



Control Techniques 5 Year Warranty

Frequently Asked Questions

Q. What products are covered under the 5 year warranty?

A. Commander C200 & C300 only.

Q. Do I need to register my drive in order to qualify for the 5 year manufacturer's warranty?

A. Yes. You have 6 months to do this from date of purchase. Instructions are provided in the product box and on the registration page. Terms and Conditions relating to the 5 year warranty must be met in order for the drive to qualify.

Q. Do I still have a warranty if I do not register?

A. Yes. However your product will default to the standard warranty provided by the supplier of the drive, which should be found in their T&Cs.

Q. How easy is it to register multiple drives?

A. The registration form allows multiple drive serial numbers to be included in the 'Serial number' field within a single form. Serial numbers can be scanned (using a scanner) from the bar code that appears on the outside of the product box.

Q. Why do I need to register the product to get the free 5 year warranty?

A. As part of this campaign, Control Techniques want to understand the geographical locations and the types of industry that their customers work within; to better align their service network for the future.

Terms and Conditions apply:

<https://acim.nidec.com/drives/control-techniques/products/ac-drives/commander-c-general-purpose-drives/5-year-warranty/terms-and-conditions>